





Câu 1

In this situation, the topic given is that I have to set up a management page for Mamaspa and make an online appointment for people, then first a web management includes front-end and back-and.

- back-end: this management web will include 3 rights including:

+ role Admin: management, appointment management, product management and reporting of staff.

+ role staff: will include some functions in the first update

l.View their shifts by month, by week, by day

2. Ask to change their shifts in case they have urgent business.

4. Get notified about the services/customers they have served.

5.Update customer information regarding their shift, including payment, gift card, voucher

and such..

6.View their income, committed by month, by year.

+ role user: are the users who will only be able to use the services and vouchers displayed on the front-end of the user interface.

Câu 2

4 requirements on the employee's role function:

- Update customer information to receive notifications about the services / customers they have served (follow up and hundreds of customers)

- gift certificates, credit card processing, SMS and text message reminders, and transaction management

- keep track of payments, gift cards, vouchers and ... to upload to users

- record sold items, discounts and tax rates.

2 non-functional requirements:

- Web applications must be compatible with many types of browsers such as Sarafi, FirefoxChrome, languages used for Web applications include Vietnamese, French, and English.

- Manage overbooking and color coding.

Câu 3:

- An employee in MamaSpa that day was assigned to work the shift from 16:10-17:40, but when they went to work, they arrived at 12:50-14:20 and argued with the staff of that shift. but when opening MamaSpa's management page to check the calendar, the employee remembered wrongly and realized his mistake (the function of Viewing shifts by month, by week, by day has been completed)

- a new employee who has only been working for a month came to receive salary and did not accept the salary offered by the manager. but when opening the management web of MamaSpa, in the function View income, commitment by month, by year. then they remembered the salary in the pledge and accepted the apology

Câu 5

1.Requirement qualities:

• Unwavering quality:

With all the unwavering quality, this undertaking are reasonable for the Lithe model in light of the fact that:

Rather than depending exclusively on documentation, working programming

demos are viewed as the best method for speaking with

purchasers in the functioning programming stage.

Since the prerequisites can't be completely gained at the beginning of the

project for an assortment of reasons, client coordinated effort is basic to

getting exact item particulars.

The last phase of Spry model turn of events, Answering change,

underscores fast reaction to change and ceaseless improvement.